

OPERATIONAL EXCELLENCE

COURSE OVERVIEW

Operational Excellence provides a comprehensive overview of the principles, strategies, and techniques essential for achieving operational excellence in organizations. This course covers various aspects such as process optimization, performance management, lean principles, and continuous improvement methodologies.



Students will learn how to identify and eliminate operational inefficiencies, streamline processes, and enhance overall productivity. Through real-world case studies and interactive exercises, participants will develop a deep understanding of the key concepts and tools required to drive operational excellence across different industries.

LEARNING OBJECTIVES

- ✓ *Identify operational inefficiencies, bottlenecks, and waste within processes and develop strategies to eliminate them.*
- ✓ *Apply lean thinking principles and techniques to streamline operations and optimize resource utilization.*
- ✓ *Implement performance management frameworks and metrics to measure and monitor operational performance.*
- ✓ *Utilize continuous improvement methodologies, such as Six Sigma and Kaizen, to drive ongoing enhancements and achieve operational excellence.*
- ✓ *Foster a culture of operational excellence within organizations.*
- ✓ *Evaluate and select appropriate technology and automation solutions to enhance operational efficiency.*